

Michael Dorman

Data-driven Risk Analyst (CompTIA Project+) with a BS in IT. Expertise in financial modeling, risk mitigation, and process standardization to support business objectives.

EXPERIENCE

Delgar Professional Services — Technical Consultant

November 2023 - PRESENT

Developed financial/capital models for real estate risk management and lending analysis; designed interactive web apps for product cost estimation (Cruise Budgeting Platform).

Managed backend system integrity and provided technical support for data control systems.

Freelance Technical Consultant — Project Lead

May 2018 - October 2023

Scoped and implemented automation and infrastructure projects for small business clients while managing project budgets, timelines, and stakeholder relations.

Willis Towers Watson — Pension Benefit Consultant

October 2017 - April 2018

Resolved complex technical inquiries with high accuracy while maintaining strict data integrity and confidentiality protocols.

EDUCATION

Western Governors University — B.S. Information Technology

February 2022 - July 2025

Project Management (CompTIA Project+), Cloud Foundations (AWS), and Network/Security Systems.

PROJECTS

CRM Implementation (WGU):

Managed a Waterfall deployment using HubSpot; authored migration and risk mitigation reports.

Cruise Cost Analyzer:

Built a prototype interactive web platform for cost estimation and financial risk analysis.

<https://cruisecostanalyzer.tiiny.site/>

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Certifications

Project Management:

CompTIA Project+

Cloud & Infrastructure:

AWS Certified Cloud Practitioner

Systems & Operations:

CompTIA Network+, Security+, A+

Technical Specialty:

CompTIA Linux+, Google IT Support Professional

Technical Skills & Tools

Tools:

- MS Excel (Advanced)
- SQL Theory
- HubSpot
- MS Project
- Tableau (In Progress)
- Linux (CLI).

Infrastructure:

- AWS Cloud Concepts
- Linux (CLI)
- Virtualization
- TCP/IP, DNS, DHCP

Core Competencies

Waterfall & Agile Methodologies

Project Scheduling

Risk Mitigation

User Acceptance Testing (UAT)

Cost Control

Stakeholder Liaison